

PRIVACY POLICY

EGOPIE works in line with and maintains all regulations pertaining to its businesses. The building block of EYES is the Intelligent Surveillance System (IRSS). EYES IRSS has the potential for possible violation of a citizen's physical privacy through monitoring. At EYES, we apply the best practices as prescribed by the Information Commissioner's Office (2020) in the United Kingdom, to pre-emptively protect our systems from being used violatively.

Also, our web applications collect user data to ensure wholesome and traceable surveillance of citizens. Therefore, we adhere to the Nigerian Data Protection Regulation (NDPR) of 2019 to provide the security and privacy of generated data, using the NDPR data protection framework, provided by the National Information Technology Development Agency (NITDA).

In our quest to ensure your privacy, we limit the information we need from you to the level essential for the services we seek to provide to you. If you use our Services, you accept these practices described in this Privacy Policy as follows:

i) Types of Personal Information we collect

We carry out video surveillance of you and the environment. Nevertheless, we would not perform active monitoring of you, unless there is probable cause and legal justifications from the authorities to observe you. We receive and store all information you provide to us in relation to the services we offer to you. This information could include personal information like your name, email address, phone number and details of your online account with us. We also collect information that is automatically collected when you visit our website such as your IP address, your Internet Service Provider (ISP), your location, country of residence, browser and type of operating system. Lastly, we automatically collect certain types of operational information about your use of our services and interaction with our content and products.

ii) Purpose for collecting Personal Information

While the information we collect from you enables you to use our services seamlessly, we also use them to provide, develop, and improve the products and services that we offer to you and all our customers. These purposes could include but is not limited to, the purchase of services, recommendations and personalization and compliance with legal obligations.

iii) How we collect Personal Information

We may collect your personal information in a direct or an indirect manner to better serve your needs. In most events, we directly collect information from you through your registration of an account with us, payment using our payment platforms, product reviews and during communication with our customer care representatives for the purpose of user validation.

iv) How we store Personal Information

We collect and save information in our company's owned data storage (both physical and virtual) without any third party. Personal information is stored in accordance with the rules of storage and disposal. For your safety and protection, your credit card information or payment account is not stored on our servers.

v) How we secure Personal Information

Here at Egopie, we employ technical and organizational measures to safeguard the integrity and confidentiality of your personal information. We work to protect the security of your personal information both in storage and during transmission by using standard encryption protocols and software.

vi) How long we keep Personal Information

We retain your personal information to enable your continued use of our Services, for as long as it is required to fulfil the relevant purposes described in this Privacy Policy. However, (though unlikely) if you choose to close your account with us, we would be sad to see you leave, but all your personal information will be deleted from our servers permanently.

vii) Policy about Personal Information Sharing

Personal information of our customers, will not be sold, exchanged, transferred, or given to any other company or third party for any reason whatsoever, other than for the express purpose of delivering the purchased product or service requested by our customers. Whereupon the third party is an affiliate or partner of Egopie, we may share information only prerequisite to carry out any duty for us that would ultimately be to your own benefit as well. This information could include non-personally identifiable information that does not directly identify you or any user, such as the number of daily usages over a particular week, month or year, or the size of transactions placed on a certain date.

Any change to this policy conditions will be communicated to you. If you continue to use our services after any change is made, it will be therefore our understanding that you choose and agree to be bound by them. If you have any questions or concerns regarding the collection, storage and usage of your Personal Information on our website or services, please kindly reach us via our email: info@egopie.co.

1st February 2023